

LifeSpan's Website Disclaimer

LifeSpan realizes that privacy is a concern for many visitors to our website. This page describes LifeSpan's practices in collecting and using information from this website, and is intended to allow you to make informed choices about how you interact with it.

General Disclaimer

The materials on this website are provided for general information only and should not be relied upon in making any business decision or transactions of any kind whatsoever. We make no representations or warranties as to the accuracy or completeness of any materials and information incorporated there to and contained on this website. It is particularly noted that any financial information as may be provided on this website may be used as general reference only.

All the information provided on this website is provided "as is" without warranty of any kind either expressed or implied including, without limitation, warranties for merchantability, fitness for a particular purpose or non infringement of intellectual property rights. We make no representations or warranties that access to this website will be uninterrupted, that this website (the materials and/or any information incorporated there to) will be secure and free of virus or other harmful components.

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Website Privacy

Any personal information you provide us with via our website, including your e-mail address, will never be sold or rented to any third party without your express permission. If you provide us with any personal or contact information in order to receive anything from us, we may collect and store that personal data. We do not automatically collect your personal e-mail address simply because you visit our site. In some instances, we may partner with a third party to provide services such as newsletters, surveys to improve our services, health or company updates, and in such case, we may need to provide your contact information to said third parties. This information, however, will only be provided to these third-party partners specifically for these communications, and the third party will not use your information for any other reason. While we may track the volume of visitors on specific pages of our website and download information from specific pages, these numbers are only used in aggregate and without any personal information. This demographic information may be shared with our partners, but it is not linked to any personal information that can identify you or any visitor to our site.

Web visit information

The information we collect on your web visits is primarily used for internal analytics. For example, we may use this data to:

- fix problems with our website server
- identify popular or interesting content on our site
- monitor aggregate statistics about our site's visitors

Our site may contain links to other outside websites. We cannot take responsibility for the privacy policies or practices of these sites and we encourage you to check the privacy practices of all internet sites you visit. The links are provided to you only as a convenience and the inclusion of any link does not imply neither an endorsement by LifeSpan of the linked sites nor any warranty from LifeSpan on said sites. Access to said linked sites is at your own risk.

While we make every effort to ensure that all the information provided on our website is correct and accurate, we make no warranty, express or implied, as to the accuracy, completeness or timeliness, of the information available on our site. We are not liable to anyone for any loss, claim or damages caused in whole or in part, by any of the information provided on our site. By using our website, you consent to the collection and use of personal information as detailed herein. Any changes to this Privacy Policy will be made public on this site so you will know what information we collect and how we use it.

Live Chat Feature

Live Chat is an instant messaging service implemented by LifeSpan to support members of the public. Live Chat is provided on an as-is and as-available basis. LifeSpan disclaims all responsibility and liability for the availability, timeliness, security or reliability of Live Chat or accuracy of responses. LifeSpan may modify, suspend or discontinue Live Chat with or without notice at any time and without any liability to anyone. Use of Live Chat does not trigger any sort of legal relationship. Content is intended for informational purposes only and does not constitute and shall not be relied on as professional advice.

1. Providing Your Information

During your chat session, you may be asked to provide us some basic information such as your name, email address, and question. Please do not share any additional personal information through Live Chat. LifeSpan is committed to your privacy and agrees to use your information for internal use only. Your information will only be disclosed in accordance with applicable local, state and federal Laws and regulations, lawful subpoena or court order. LifeSpan may keep transcripts of your Live Chat session for quality assurance and training purposes. LifeSpan does not accept any liability for any injury, loss or damage incurred by use of or reliance on the information and advice provided via the service and you hereby release LifeSpan and the Live Chat representative from any such liability.

2. Automatically Collected Statistics

When you visit to our website, we automatically gather information about your visit, including information about your browser version and IP address. This information identifies you as a unique visitor to our web services and does not provide us any other personal information about you. This information allows us to report on the traffic on our webpage so we can understand the impact of our work and improve your future online experience with us. This information is viewed and reported aggregately. We may temporarily store a cookie on your computer to allow us to send chat messages, web pages and files to you. Any such cookies will dissolve at the end of the chat session.

3. Chat Session Agreement

With any online service, there is some level of risk when communicating over the Internet. By reading and agreeing to this legal disclaimer and engaging in one of our Live Chat sessions, you give permission to LifeSpan to provide you some assistance today and to use the information you provide to us for future reporting purposes. Furthermore, you understand that while LifeSpan will undertake efforts to protect your information, it is not responsible for any information you may enter during the chat session or that it is legally required to disclose.”

Fundraising Activities

We may use personal information to contact you to raise money. If you wish to opt out of these contacts, or if you wish to opt back in to these contacts, please contact our Privacy Officer.

Changes to this Notice

We may change the materials (and the information incorporated there to) provided on this website at any time and without notice. We reserve the right to make the revised or changed notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice in the agency which will include the effective date. In addition, each time you are admitted or re-admitted to the agency for treatment or services, you will be offered a copy of the current notice in effect.

How can you contact us?

If you have questions about this privacy policy, or wish to contact us for any of the reasons described above, you may reach LifeSpan at the contact information on the homepage.

Complaints: If you believe we have violated your privacy rights, you have the right to file a complaint in writing with our Privacy Officer at LifeSpan, Inc. If you have questions and would like additional information, you may contact us at 513-868-3210.

You have the right to a copy of this notice.